



HOLIDAY ACCOMMODATION TERMS & CONDITIONS

1. All bookings commence **after 1pm** on arrival date and terminate at **9:00 a.m.** on the date of departure. **Linen is supplied on some rental properties only, linen is only supplied to the number of occupants indicated when booking your accommodation**, hire of linen is available on request; please enquire about our package rates.
2. **Overcrowding** beyond the capacity of the described premises will not be allowed. Failure to comply with this or any condition of tenancy will result in termination of the tenancy immediately.
3. **All balances of rents due are to be paid 30 days prior to arrival.**
4. **Any excess cleaning will be charged to the tenant. If the dishwasher is not unpacked there will be a \$50 excess fee. If a BBQ is provided and left unclean there will be an additional \$50 excess fee. If all rubbish is not removed from the property and placed in the outside bins provided there will be an additional \$50 excess fee. It is your responsibility to leave the property in a clean and tidy condition.**
5. Tenant agrees to allow Agent or his nominee to enter accommodation to arrange any necessary repairs.
6. All **breakages** and damage must be paid for.
7. **No animals** are permitted in any holiday property.
8. Tenants are responsible for the safekeeping of accommodation keys. Tenants are liable for damage caused when doors have to be forced open due to keys being lost and any locksmith charges incurred.
9. **Cancellations** – Deposits on cancelled bookings are only refundable (less a 15% cancellation fee) once the accommodation has been re-let for the full term of the cancellation and confirmed by a deposit.
10. The booking is made in good faith by us but may be subject to change as may be notified by the owner prior to the commencement of the booking. We cannot accept responsibility for actions taken by the owner of the premises outside our control. Every reasonable effort will be made to offer alternative accommodation should this occur.
11. In the event of the property being offered for sale, the tenant agrees to allow the owner or his agent to inspect the property with prospective purchasers during reasonable hours, by appointment.
12. We are not responsible for any unforeseen breakdowns of appliances etc however we will endeavor to have any repairs carried out as soon as possible. In the event of renovation/building work being carried out in or near the premises, such work is beyond our control and we cannot accept responsibility for any disturbance, noise or inconvenience you may suffer as a result. No discount will be negotiated for any of the above.
13. We hope you **enjoy your holiday** and we will endeavor to make your stay as relaxing as possible.
14. A **bond** applies to all accommodation, **minimum of \$200 and MUST be paid on, or prior arrival**. Bond will be in the form of credit card swipe and will be destroyed after the property has been cleaned and deemed in a satisfactory condition.

To rebook this property for the same period next year, you MUST do this prior to vacating.